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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants: Novaes et al. Confirmation No.: 4280

Serial No: 09/584,638 Examiner: Unassigned

Filed: 05/31/00 Group Art Unit: 2756

Title: METHOD, SYSTEM AND PROGRAM PRODUCTS FOR ORDERING
LISTS OF SERVICE ADDRESSES TO PROVIDE LOAD
BALANCING OF A CLUSTERED ENVIRONMENT

Certificate of Mailing

I hereby certify that this correspondence is being deposited with the U.S. Postal Service as first class mail in an envelope addressed to: Assistant Commissioner for Patents, Washington, D.C. 20231, on April 12, 2002.

Blanche E. Schiller RECEIVED

Blanche E. Schiller, Esq.

Attorney for Applicants APR 25 2002

Reg. No. 35,670

Technology Center 2100

Date of Signature: April 12, 2002

To: Assistant Commissioner for Patents
Washington, D.C. 20231

Preliminary Amendment

Dear Sir:

Applicants respectfully request that the following amendments be entered, prior to examination of the above-referenced application.

04/24/2002 MBERME 00000064 099463 09584638

01 FC:103 900.00 CH
02 FC:103 420.00 CH

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